2024 SUMMARY of BENEFITS

Benefits effective January 1, 2024

Prominence Health Plan
Prominence Dual (HMO D-SNP)

South Texas Region Brooks, Cameron, Hidalgo, Jim Hogg, Starr, Webb, Willacy and Zapata Counties

2024 SUMMARY of BENEFITS

Prominence Dual (HMO) H7680, 007 (South Texas)

This is a summary of health and drug services covered by Prominence Health Plan for January 1, 2024, through December 31, 2024.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, please request the *2024 Evidence of Coverage* booklet by calling 1-855-969-5882 (TTY users should call 711). You can also view and download the *2024 Evidence of Coverage* booklet at ProminenceMedicare.com.

Prominence Dual (HMO) has a network of doctors, hospitals, pharmacies and other providers. If you use providers that are not in our network, the plan may not pay for these services.

Prominence Health Plan is a Medicare Advantage HMO plan with a Medicare contract. Enrollment in Prominence Health Plan depends on contract renewal.

To join Prominence Dual (HMO), you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area includes the following counties in Texas:

H7680-007 (South Texas): Brooks, Cameron, Hidalgo, Jim Hogg, Starr, Webb, Willacy and Zapata counties

For coverage and costs of Original Medicare, look in your current *Medicare & You* handbook. You can view it online at www.medicare.gov or request a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. (TTY users call 1877-486-2048.)

This document is available in other formats such as Braille or large print.

For more information, please call us at 1-855-969-5882 (TTY users should call 711.) Hours are 8 a.m. to 8 p.m., seven days a week from October 1 through March 31, and Monday through Friday from April 1 through September 30. Calls to this number are free. You can also visit us at: ProminenceMedicare.com.



Premiums and Benefits	Prominence Dual (HMO DSNP) - 007 South Texas	What you should know
Monthly Plan Premium	\$0	You must continue to pay your Medicare Part B premium.
Deductible	\$0	This plan has no deductible.
Maximum Out-of-Pocket (Does not include prescription drug costs.)	\$8,850 per year.	This is the most you pay for copayments, coinsurance and other costs for medical services covered under your plan. Because there are no copayments for this plan members will not reach
Inpatient Hospital Coverage	\$0 per day.	this limit. Your physician is required to notify the plan when you are admitted.
Outpatient Hospital Coverage Outpatient surgery or other services received in an outpatient hospital setting	\$0 for outpatient hospital.	Prior authorization is required for outpatient, observation services and ambulatory surgical center services.
Observation care	\$0 for observation care.	
Ambulatory surgical center services	\$0 for ambulatory surgical center.	
Doctor Visits		Referrals and prior authorization
Primary care providers	\$0 Primary care visit.	may be required for specialist visits.
Specialists	\$0 Specialist visit.	
Preventive Care	\$0 for Original Medicare preventive services.	Any additional preventive services approved by Medicare during the contract year will be covered. For more information, please see Chapter 4: "Medical Benefits Chart (what is covered and what you pay)" in the 2024 Evidence of Coverage.
Annual Physical Exam	\$0	You may have copayments for screening exams and/or diagnostic tests received before or after this visit.



Premiums and Benefits	Prominence Dual (HMO DSNP) - 007 South Texas	What you should know
Emergency Care	\$0 per visit. \$0 for emergency services outside the United States.	Annual maximum coverage amount of \$25,000 applies for emergency services and urgent care visits outside the United States. This does not include planned procedures.
Urgent Care	\$0 per visit. \$0 for an urgent care visit outside the United States.	Annual maximum coverage amount of \$25,000 applies for emergency services and urgent care visits outside the United States. This does not include planned procedures.
Diagnostic Services/Labs/Imaging Diagnostic procedures/ tests and lab services	\$0 for diagnostic procedures.	Prior authorization is required for diagnostic and therapeutic radiological services and genetic testing lab services.
Diagnostic radiological services (such as CT scans, MRIs)	\$0 for diagnostic radiological services (e.g., CT scans and MRIs).	
Therapeutic radiological Services	\$0 for therapeutic radiological services.	
Outpatient x-rays	\$0 for x-rays.	
Hearing Services	\$0 routine hearing exam for hearing aids. One exam per year.	You are responsible for any amount over the hearing aid coverage limit.
	\$0 Medicare -covered hearing services. (Diagnostic hearing and balance exams.)	All hearing aids must be purchased through Hearing Care Solutions.
	\$3,000 toward hearing aids per year (both ears combined).	Schedule appointments through Hearing Care Solutions at 866- 344- 7756.
		Prior authorization and referrals not required.



Premiums and Benefits	Prominence Dual (HMO DSNP) - 007 South Texas	What you should know
Dental Services - Medicare-covered	\$0	Prior authorization and referrals not required.
Dental Services - preventive and comprehensive (Included Dental Plan)	Preventive and comprehensive dental services are included with no additional monthly premium.	No deductible, copayment or coinsurance. \$4,000 per year maximum coverage for preventive and
	Covered services include:	comprehensive dental services combined.
	teeth cleaning - 2 per year oral exam - 2 per year dental x-rays, once a year non-routine services diagnostic services restorative services	You are responsible for any amount over the dental coverage limit. You must use the Delta Dental
	endodontics periodontics extractions prosthodontics oral/maxillofacial surgery	Medicare Advantage PPO network of providers.
Vision Services	\$0 for routine eye exam (eye exams for glasses or contacts). One exam per year.	You must use the National Vision Administrators (NVA) vision network of providers.
	\$0 for Medicare-covered eye exams (exams to diagnose and treat diseases and conditions of the eye).	Prior authorization and referrals not required.
	\$500 annual allowance for eyewear.	
Mental Health Services Inpatient visit	\$0 for inpatient mental health stays.	For inpatient mental healthcare stays, your physician is required to notify the plan when you are admitted.
Outpatient therapy visit	\$0 for individual or group therapy.	Prior authorization is required for individual or group psychiatric sessions; prior authorization is not required for mental health specialty services from a non-physician provider.
Partial hospitalization	\$0 per day for partial hospitalization services.	Prior authorization is required for partial hospitalization services.



Premiums and Benefits	Prominence Dual (HMO DSNP) - 007 South Texas	What you should know
Skilled Nursing Facility	\$0 for skilled nursing facility.	Prior authorization is required.
Physical Therapy	\$0 per visit.	Prior authorization is required.
Ambulance	You pay \$0 per transportation segment.	A segment is transport by ambulance to the nearest appropriate facility. If you are then transported by ambulance to another facility, you will pay for another segment. Prior authorization required for non-emergency transport.
Transportation	\$0 for plan-approved transportation services.	Mileage limits may apply. Prior authorization required.
Health – related locations	Unlimited one-way trips to plan- approved health-related locations every calendar year.	·
Non-health related locations	Up to 20 one-way trips to plan approved non-medical locations including grocery shopping, banking, fitness, community centers, and other social events.	management program with the plan. 2) Use this plan's contracted transportation providers. 3) Schedule transports 72 hours in advance.
Medicare Part B Drugs	You pay \$0 for chemotherapy and other Part B drugs.	Prior authorization may be required for Part B drugs.



Premiums and Benefits	Prominence Dual (HMO D-SNP) - 007 South Texas	What you should know
Medical Equipment/ Supplies Durable medical equipment (DME) (e.g., wheelchairs, oxygen) Prosthetics (e.g., braces, artificial limbs) and medical supplies Diabetic supplies	You pay \$0 including diabetic meters and test strips.	Prior authorization is required for durable medical equipment, prosthetics, medical supplies and diabetic therapeutic shoes or inserts. The only covered blood glucose monitors and test strips are CONTOUR® products. (No authorization is required unless quantity greater than 150 strips per 30-day supply is requested.) Continuous glucose monitoring supplies require prior authorization. The only brand covered is FREESTYLE LIBRE® products. Other brands require prior authorization and medical necessity. Coverage limited to one meter or continuous glucose monitor for every 365 days.
Podiatry Services (Foot care)	\$0 for routine foot care. \$0 for Medicare-covered podiatry services. \$0 for diabetic foot care.	Limit of 12 visits per year for routine care. Prior authorization is required for all.
Chiropractic Care	\$0 for routine chiropractic care. \$0 for Medicare-covered chiropractic services.	Limit of 12 visits per year for routine care. Prior authorization is required for all.
Meal Program (Post- hospital discharge)	\$0	You may qualify for up to 42 meals delivered to you over a 14-day period depending on your need. Prior authorization is required.



Premiums and Benefits	Prominence Dual (HMO D-SNP) - 007 South Texas	What you should know
Food & Utilities Benefit	Allowance can be used to purchase healthy foods or help pay for utilities bills like water or electricity. Members with End-Stage Renal Disease may qualify for \$275 per month. Members with other chronic conditions (e.g., hypertension, diabetes and more) may qualify for \$125 per month.	Prior authorization and Care Coordination approval may be required. Other chronic conditions include: Autoimmune disorders, cancer, cardiovascular disorders, chronic and disabling mental health conditions, chronic alcohol and other drug dependence, chronic heart failure, chronic lung disorders, dementia, diabetes, end-stage liver disease, heart arrythmias, HIV/AIDS, hypertension, morbid obesity, neurologic disorders, stroke.
Personal Emergency Response System (PERS)	\$0	Medical alert device allows members to get help in case of an emergency like a fall or accident. Prior authorization may be required. See EOC for program details.
Fitness Benefit (The Silver&Fit® Healthy Aging and Exercise Program)	\$0	Access to fitness center membership at a participating network location. Option to select a Home Fitness kit, including, Fitbit, Garmin, yoga, strength kits and more.
Over-the-Counter (OTC) medications and products	\$280 quarterly allowance.	Unused balances do not carry over to the next period.
Telehealth Services	\$0 for medical care and mental health services.	For primary care physician services and individual sessions for mental health specialty services through Teladoc.



In-Network Retail Pharmacy Outpatient Prescription Drugs (30-day Supply)*	
Yearly deductible stage	No deductible.
Initial coverage stage	
Tier 1: Preferred Generic	You pay \$0.
Tier 2: Generic	You pay \$0.
Tier 3: Preferred Brand	You pay \$0.
Tier 4: Non-preferred Drugs	You pay \$0.
Tier 5: Specialty Drugs	You pay \$0.
Tier 6: Select Care Drugs	You pay \$0.
Coverage gap stage (You enter the coverage gap stage when your total drug costs have reached \$5,030.)	You pay \$0.
Catastrophic coverage stage (You enter the catastrophic coverage stage when your out-of-pocket drug costs reach \$8,000.)	You pay \$0.

^{*}Prescription drugs may be up to a 100-day supply.

If you reside in a long-term care facility, you pay the same as at a retail pharmacy.

Mail Order Outpatient Prescription Drugs (100-day Supply)*		
Yearly deductible stage	No deductible.	Sum
Initial coverage stage		Summary o
Tier 1: Preferred Generic	You pay \$0.	
Tier 2: Generic	You pay \$0.	of Ber Plan
Tier 3: Preferred Brand	You pay \$0.	Benefits lan
Tier 4: Non-preferred Drugs	You pay \$0.	0,
Tier 5: Specialty Drugs	Not available.	
Tier 6: Select Care Drugs	You pay \$0.	
Coverage gap stage (You enter the coverage gap stage when your total drug costs have reached \$5,030.)	You pay \$0.	
Catastrophic coverage stage (You enter the catastrophic coverage stage when your out-of-pocket drug costs reach \$8,000.)	You pay \$0.	

Cost sharing may change when you enter another phase of the Part D benefit. For more specific information on the phases of the benefit, please call us or access our 2024 Evidence of Coverage online at ProminenceMedicare.com.

In addition to the Medicare services described in the "Additional benefits" section on the previous pages, Prominence Dual provides the following Medicaid benefits based on the level of your Medicaid coverage. For eligibility rules and additional information about these services, please visit: https://www.hhs.texas.gov/services/health/medicare.

There may be instances when the Medicaid limit is greater than the Medicare limit. In those instances where the Medicare limit has been exhausted, Texas Medicaid or your STAR PLUS MCO will cover the difference for those eligible recipients.

Medicaid Services to be provided when not covered by Medicare.

TEXAS MEDICAID SUMMARY OF BENEFITS MEDICARE ADVANTAGE DUAL ELIGIBLE SPECIAL NEEDS PLAN

Benefit Category	Texas Medicaid
Ambulance Services	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
(Medically necessary ambulanceservices)	\$0 co-pay for Medicaid-covered services.
Assistive Communication Devices (Also known as Augmentative Communication Device (ACD)System)	For members who meet the criteria, Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted. \$0 co-pay for Medicaid-covered services.
Bone Mass Measurement	Bone density screening is a benefit of Texas Medicaid. For members who meet the criteria, Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
Cardiac Rehabilitation	\$0 co-pay for Medicaid-covered services Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted. \$0 co-pay for Medicaid-covered services.
Chiropractic Services	Chiropractic manipulative treatment (CMT) performed by a chiropractor licensed by the Texas State Board of ChiropracticExaminers is a benefit of Texas Medicaid.
	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
	\$0 co-pay for Medicaid-covered services.
Colorectal Screening Exams	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
(For people aged 45 and older)	\$0 co-pay for Medicaid-covered services.



Benefit Category	Texas Medicaid
Dental Services (For people who are 20 years of age or younger; or 21 years of age or older in an	For members who meet the criteria, Medicaid pays for this service if it is not covered by Medicare or when the Medicarebenefit is exhausted.
ICF-IID)	\$0 co-pay for Medicaid-covered services.
Diabetic Supplies (Includes coverage for test strips,lancets, and	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
screening tests)	\$0 co-pay for Medicaid-covered services.
Diagnostic Tests, X-Rays, Lab Services, and Radiology Services	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
	\$0 co-pay for Medicaid-covered services.
Doctor and Hospital Choice	Members should follow Medicare guidelines related to hospital and doctor choice.
Doctor Office Visits	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
	\$0 co-pay for Medicaid-covered services.
Durable Medical Equipment (Includes wheelchairs,	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
oxygen)	\$0 co-pay for Medicaid-covered services.
Emergency Care (Any emergency room visit if the member reasonably	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
believes he or she needs emergency care.)	\$0 co-pay for Medicaid-covered services.
End-Stage Renal Disease	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
	\$0 co-pay for Medicaid-covered services.
Health/Wellness Education (Nutritional counseling for	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
children, smoking cessation for pregnant women, and adult annual exam)	\$0 co-pay for Medicaid-covered services.
Hearing Services	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
	\$0 co-pay for Medicaid-covered services.



Benefit Category	Texas Medicaid
Home Health Care (Includes medically necessary intermittent skilled nursing care, home health aide services, private duty nursing services, and personalcare services)	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted. \$0 co-pay for Medicaid-covered services.
Hospice	Medicaid pays for this service for certain Waiver Members if it is not covered by Medicare or when the Medicare benefit is exhausted. \$0 co-pay for Medicaid-covered services. Note: When adult clients elect hospice services, they waive their rights to all other Medicaid services related to their terminal illness. They do not waive their rights to Medicaid services unrelated to their terminal illness.
Immunizations	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted. \$0 co-pay for Medicaid-covered services.
Inpatient Hospital Care	Inpatient hospital stays are a covered benefit. Medicaid pays coinsurance, co-payments, and deductibles for Medicare covered services. Members should follow Medicare guidelines related to hospital choice. \$0 co-pay for Medicaid-covered services.
Inpatient Mental Health Care	Inpatient psychiatric hospital stays are a covered benefit for members under the age 21, and members 65 years of age and older. Inpatient acute care hospital stays for psychiatric treatment are a covered benefit for members 21through 64 years of age. Medicaid pays coinsurance, co- payments, and deductibles for Medicare covered services. Members should follow Medicare guidelines related to hospital choice. \$0 co-pay for Medicaid-covered services.
Mammograms (Annual Screening)	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted. \$0 co-pay for Medicaid-covered services.



Benefit Category	Texas Medicaid
Monthly Premium	Medicaid assistance with premium payment may vary based onyour level of Medicaid eligibility.
Orthotic and Prosthetic Devices (Includes braces, artificial limbs and eyes, etc.)	For members birth through age 20 (CCP), Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted. Medicaid pays for breast prostheses for members of all ages if not covered by Medicare or when the Medicare benefit is exhausted. \$0 co-pay for Medicaid-covered services.
Outpatient Mental Health Care	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted. \$0 co-pay for Medicaid-covered services.



Benefit Category	Texas Medicaid
Outpatient Rehabilitation Services	For members birth through age 21, Medicaid pays for this serviceif it is not covered by Medicare or when the Medicare benefit is exhausted.
	Physical therapy (PT), occupational therapy (OT), and speech therapy (ST) services are benefits of Texas Medicaid for the medically necessary short-term treatment of an acute medical condition or an acute exacerbation of a chronic medical condition for members who are 21 years of age and older.
	\$0 co-pay for Medicaid-covered services.
Outpatient Services/Surgery	Medicaid pays for certain surgical services if it is not covered by Medicare or when the Medicare benefit is exhausted.
	\$0 co-pay for Medicaid-covered services.
Outpatient Substance Use Disorder (Assessment, ambulatory	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
treatment/detox, and MAT)	\$0 co-pay for Medicaid-covered services.
Pap Smears and Pelvic	Medicaid pays for this service if it is not covered by
Exams (For women)	Medicare or when the Medicare benefit is exhausted.
(1 of women)	\$0 co-pay for Medicaid-covered services
Podiatry Services	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
	\$0 co-pay for Medicaid-covered services.
Prescription Drugs	Medicaid pays for this service if it is not covered by Medicare.
	Medicaid will not cover any Medicare Part D drug.



Benefit Category	Texas Medicaid
Prostate Cancer Screening Exams	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted.
	\$0 co-pay for Medicaid-covered services.
Skilled Nursing Facility (SNF) (In a Medicare-certified Skilled Nursing Facility)	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted. \$0 co-pay for Medicaid-covered services.
Telemedicine Services	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted. \$0 co-pay for Medicaid-covered services.
Transportation (Routine)	Medicaid pays for non-emergency medical transportation (NEMT) services defined as non-emergency transportation-related services available under the Medicaid state plan. \$0 co-pay for Medicaid-covered services.
Urgently Needed Care (This is NOT emergency care, and in most cases, is out of the service area)	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted. \$0 co-pay for Medicaid-covered services.
Vision Services	Medicaid pays for this service if it is not covered by Medicare or when the Medicare benefit is exhausted. \$0 co-pay for Medicaid-covered services.
	Services by an optician are limited to fitting and dispensing of medically necessary eyeglasses and contact lenses.

Have Questions?

What you pay for covered services may depend on your level of Medicaid eligibility. If you have questions about your Medicaid eligibility and what benefits you are entitled to, please call:1-855-969-5882 (TTY: 711).



Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at 855-969-5882 (TTY: 711), 8 a.m. to 8 p.m., seven days a week from October 1 to March 31 and 8 a.m. to 8 p.m., Monday through Friday from April 1 to September 30.

Understanding the Benefits

	Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services for which you routinely see a doctor. Visit ProminenceMedicare.com or call 855-969-5882 (TTY: 711) to view a copy of the EOC.
	Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
	Review the pharmacy directory to make sure the pharmacy you use for any prescription drugs is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
U	nderstanding Important Rules
	You must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
	Benefits, premiums and/or copayments/coinsurance may change on January 1 of each plan year.
	Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).
	If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have TRICARE®, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact TRICARE® for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.



Prominence Health Plan is an HMO plan with a Medicare contract. Enrollment in Prominence Health Plan depends on contract renewal.

This information is not a complete description of benefits. For more information, call 1-855-969-5882 (TTY:711) 8:00 a.m. to 8:00 p.m., seven days a week from October 1 to March 31 and Monday through Friday from April 1 to September 30.

Limitations, copayments and restrictions may apply. Benefits, premiums and/or copayments/coinsurance may change on January 1 of each year. The formulary, pharmacy network and/or provider network may change at any time. You will receive notice when necessary.

View our Provider and Pharmacy Directory on our website at: ProminenceMedicare.com.

You can see the complete plan *Formulary* (list of Part D prescription drugs) and any restrictions on our website at ProminenceMedicare.com.

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ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-969-5882 (TTY: 711).

